

UAW FORD HOURLY ACTIVE




# Priority Health is proudly offered to all Ford active, hourly employees.

## Get more from your health plan – top reasons to love Priority Health

- 1 | **Broad HMO network statewide.** No matter where you live, you have access to quality in-network doctors, including 97% of primary care doctors and hospitals in Michigan.<sup>1</sup>
- 2 | **No referrals means more freedom.** Unlike other HMO plans, you don't need a referral from your primary care provider (PCP) to see an in-network specialist.
- 3 | **Local customer service.** Our award-winning local customer service team is available six days a week, even over lunch.
- 4 | **Virtual care services for \$10.** If you're sick and your doctor isn't available, you can see a board-certified doctor 24/7, including nights, weekends and holidays.
- 5 | **Know the cost of health care procedures and earn cash back rewards.** Our Cost Estimator tool shows the cost of many common procedures. Use it to find high quality, fair-priced facilities and a chance to earn \$50 – \$200 with **PriorityRewards**.
- 6 | **Discounted gym memberships.** Ready to get moving? It's easier than ever with our Active & Fit Direct program, which allows you to choose from 250 fitness centers in Michigan – and more than 9,000+ nationwide for \$25 a month (plus a one-time \$25 enrollment fee).

**94%**  
OF ALL ISSUES  
RECEIVED BY  
OUR TEAM ARE  
RESOLVED IN  
JUST ONE CALL.

## Benefit summary

SERVICE	MEMBER COST
Office visits (PCP, specialist and telemedicine)	\$25
Virtual care services	\$10 copay
Urgent care	\$50
Emergency room services	\$150 (copayment waived only if you become confined in a Hospital as an inpatient)
Deductible	No charge
Preventive care	No charge
Mental health/substance abuse	No charge
Routine prenatal and postnatal care	No charge
Emergency medical transportation	No charge
Hospitalization	No charge
Speech therapy	No charge
Cardiac and pulmonary rehabilitation	No charge
Physical and occupational therapy (includes chiropractic)	No charge
Durable medical equipment	No charge
Labs/X-ray/advanced imaging	No charge
Out-of-area coverage including out-of-area dependent coverage	Covered for urgent and emergency care (copay applies)  If you have a dependent living out of area for college, they will have access to the Cigna PPO network <sup>2</sup> for primary care services and urgent and emergency care, so they'll be covered even while they're away (copay applies)
Pharmacy	Any participating pharmacy for 34-day supply \$6 generic / \$13 brand / \$19 erectile dysfunction Use Express Scripts for mail-order prescriptions and get a 90-day supply for two copays

### Questions?

Visit [priorityhealth.com](http://priorityhealth.com) for more information or contact us at 800.446.5674.

### Customer service hours

Mon. – Thurs. 7:30 a.m. to 7 p.m. Fri. 9 a.m. to 5 p.m.

Sat. 8:30 a.m. to noon

Please refer to the Priority Health HMO Summary of Benefits and Certificate of Coverage for a full explanation of services in your online member account. Log in at [priorityhealth.com](http://priorityhealth.com) or call customer service at 800.446.5674.

<sup>1</sup>According to the Michigan Department of Insurance and Financial Services 2020 Individual and Small Group network filings, excluding out-of-state and Upper Peninsula providers. Network varies by plan. Excludes hospitals in the Michigan's Upper Peninsula.

<sup>2</sup>Priority Health is an independent company and not an affiliate of Cigna. Any Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation, including Cigna Health and Life Insurance Company. The Cigna name and other Cigna marks are owned by Cigna Intellectual Property, Inc.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).